

Date: Tuesday, 31st December 2019
Our Ref: MB/SS FOI 4143

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Re: Freedom of Information Request FOI 4143

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 04th December 2019.

Your request was as follows:

1. Do you have any provision for providing benefits, legal or welfare information to patients on trauma or other wards?

The Walton Centre NHS Foundation Trust (WCFT) can confirm we refer to social workers for benefit advice, we would also ask the brain charity. Also the Trust's Oncology nurses assist with certain benefit due to serious illnesses.

2. Do you have a legal, signposting, rehabilitation or welfare clinics on site?

WCFT can confirm we hold a life link clinic in our rehabilitation centre which is held on site. The combined neuro trauma outpatient clinic is run with a rehabilitation consultant, also the weekly trauma MDT is attended by four rehab consultants from across the network. The Trust can also confirm we also have access to a Headway nurse.

3. Have you entered into a formal agreement with any company or charity to provide the above?

WCFT can confirm we have a headway nurse that attends the trust to liaise with our patients and family onsite.

4. If so who is this formal agreement with?

The Trust has no formal agreement with 3rd parties for the provision for providing benefits, legal or welfare information to patients on trauma or other wards.

5. When does the agreement start and end?

N/A

6. Who signed the agreement on behalf of the Trust and provider?

N/A

7. What benefits or income does the Trust/department receive?

WCFT can confirm we do not receive any benefits or income for benefits, legal or welfare information for patients

8. Are there any companies advertising on the patient information given out for signposting/legal advice?

The Brain Charity are listed at the back of the information booklet. We also give out Headway information separately. Again no legal information is given from ourselves. Please see attached document

9. Does the agreement have a clause excluding any claims to be made against the trust?

N/A

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4143 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information